

# HAWKSOFT 6 RELEASE NOTES

Released 01/16/2024

Category	Type	Release Notes
Accounting	Bug	Fixed an issue that would cause the To Be Exported report in Accounting to show "check" on a receipt incorrectly for Direct Bill type payments.
Agency Setup	Enhancement	When creating a new user, there is now an option to send that user an automatic email with instructions on how to install HawkSoft, making it easier for the new user to get started on HawkSoft. The admin will still need to provide the user with their agency ID, user initials, and password.
Commissions	Enhancement	Added an option to Download Configuration that allows agencies to enable or disable Commission Statement processing.
Downloads	Enhancement	Added support for breaking out and matching individual items in a Misc. Print (Memo) from Progressive.
Reporting	Enhancement	Policy reports now feature the "Annualized Premium" column
Submissions	Bug	Updated Submissions to only prompt a user with an "are you sure?" message if they attempt to discard a New Submission workflow that has been modified. If no data has been entered, no prompt will appear.
ACORD Forms	Bug	Corrected several issues with the ACORD 403. Data should be flooding to the correct places, and we have allowed for additional AIs to go to an overflow page if needed.
Integrations	Bug	Fixed issue causing the Year Built on a Home exported to QuoteRush to be one digit short.
CMS	Bug	When adding a new home or building to an existing location, the workflow will default to the home or building information tab vs the location information tab.
ACORD Forms	Bug	Corrected an issue with flooding coverages and AIs to the ACORD 140 v2.
CMS	Bug	Corrected an issue that could cause HawkSoft to freeze up when removing multiple MVR records from a driver.

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Email	Bug	Added message windows if a user tries to send Email with Classic Outlook after switching to New Outlook.
Email	Enhancement	Added additional verbiage to the Email Configuration dialog to be more clear about which setting a user should choose.
Setup	Enhancement	Added a new User Preference Email setting for the enhanced Microsoft Office 365 integration.
Email	Enhancement	Added support for Drag & Drop of Email messages directly from Microsoft Office 365 (New Outlook and Outlook.com).
CMS	Enhancement	Move Policy now includes a log note on the target client with additional details about what was moved or copied.
CMS	Bug	Fixed issue causing Vehicles to not show on the Policy Snapshot.
CMS	Bug	Addressed a rare issue that could cause unexpected behavior when printing or attaching through HawkSoft.
CMS	Bug	Addressed a rare issue that could cause unexpected behavior with certain workflows under certain conditions in HawkSoft.
ACORD Forms	Enhancement	We have updated the NY ID workflow to include an address section. NY ID will now default to print the Mailing Address for the client. Users can choose to use the address of the associated Location on the vehicle edit screen instead. Users can also update the Mailing Address during the workflow if needed as well.