

HAWKSOFT 6 RELEASE NOTES

Released 03/20/2025

Category	Type	Release Notes
Accounting	Bug	Fixed an issue that would cause the QuickBooks Online connection to be lost when switching how we send clients over to QuickBooks.
Agency Setup	Enhancement	When changing the password in an existing user's profile, the update dialogue now displays agency ID, user initials, and password to easily copy and share with the user, similar to the new user workflow.
Agency Setup	Bug	A Zip Code can be configured as a 5-digit Zip Code + 4 digit extended code format on a User Profile.
Downloads	Bug	Fixed issue causing "1 Year" terms to be updated to an invalid "12 Months" by Carrier Downloads.
Downloads	Bug	Fixed issue causing Premiums to be incorrect after updating a policy from Download.
Submissions	Bug	Corrected an issue with system-generated Submissions log notes incorrectly associated with the user who created the Submission Group vs the user who initiated the current action.
Texting	Bug	Fixed an issue with HawkSoft Text Messaging that would prevent you from texting a phone number that had been re-associated with a profile after becoming a "Client Contact".
Auto Policy	Bug	Fixed issue causing an error to pop up when trying to permanently delete a vehicle from a client.
Additional Interests	New Feature	Add the ability to quickly copy a policy Additional Interest to the Additional Interest database so that it is available to all users in the agency.
Correspondence	Bug	Set a minimum window size for the Correspondence Templates window to avoid the window shrinking so small it becomes unreadable.

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Claims	Bug	Corrected an issue that was causing the Loss Date to be cut off on claims summaries.
CMS	Bug	Corrected an issue that would cause the Client List Count to default to 0 if a user reset to defaults on this screen. Additionally, the default has been increased from 4 to 10.