

# HAWKSOFT 6 RELEASE NOTES

Released 05/08/2025

Category	Type	Release Notes
Accounting	Enhancement	Company Payables and Agency Revenue reports now include columns for office, agent details, payable details, agency revenue details, and more. You can filter these reports by office or bank.
Accounting	Bug	Fixed an issue where switching between QBO companies would cause newly exported items to be sent to the previous QBO company instead of the newly connected company.
Downloads	Bug	Fixed issue with Downloads not updating Prospect policies when processing them from Unmatched.
Logs	Enhancement	You can now filter your log list by internal logs, either showing them or hiding them as you prefer.
Logs	New Feature	You may now add color to your log text when finalizing a log!
Reporting	Enhancement	Users are now able to perform batch actions on reports which are shared to them. Batch actions such as Batch Email, Batch Log / Task / Client Tag, and Data Replace still require permission.
E-Signature	Enhancement	DocuSign message limits have been increased to 10,000 characters.
ACORD Forms	Bug	Corrected a rare issue that could cause misalignment on the ACORD 025 if there was a large amount of data in the Producer section.
Certificates	Enhancement	HawkSoft will now attempt to recover to your most recent change if you experience a crash or disconnect while editing client/policy information, or while working in the Certificate of Insurance Wizard.
ACORD Forms	Bug	Corrected an issue that caused the ACORD 027 to print differently depending on how the workflow was initiated.
Inbox	Bug	Fixed an issue where HawkSoft 6 would crash in the Virtual Print workflow if the user workstation was set to an international region (Brazil).
CMS	Bug	Corrected an issue where updating the casing of a name wouldn't be reflected in Hawksoft.
E-Signature	Bug	Fixed issue with DocuSign connection generating an error.
CMS	Enhancement	Updated the message that appears upon successful completion of a client merge to indicate that merged policies with the same policy number as an existing policy on the target will be DeadFiled.
ACORD Forms	Bug	Corrected an issue where the space bar would not correctly add Certificate Holders in the Certificate Holders to Print dialogue.
External Tools	Enhancement	Added new arguments for \$(CellPhone), \$(Email) and \$(MailingAddress) to both External Tools and Custom Toolbar setup.

